



2nd Annual Conference

Workplace Violence: Prevention and Response

Raquelle Solon, Associate Director of Preparedness Training

Crisis Prevention Institute

Organizations that are committed to a safe and respectful work environment for staff, visitors, clients, and guests can often avoid workplace violence with proper training. When employees recognize how situations escalate and they know effective techniques to deescalate those situations they can react appropriately and professionally; thereby creating an environment of *Respect, Service, and Safety*® at work.